

Appointment Information:

Goal: Drive Khudai Big to his initial medical appointment with Natalia Golub.

Date: 10/7/22

Number of individuals to be transported: 1

Client name(s): Khudai Big

DOB: 5/22/1995

If appointment is for a child, Parents' name: X

Parents' DOB:

Client's Address: 13 Bobrich Drive, Apartment C, Rochester, NY, 14610

Client's Phone: 585-481-1105

Language(s): Dari

Appointment pick-up time: 115pm

Appointment time: 140pm

Appointment Location: Center for Refugee Health

Address: 222 Alexander Street, 4th Floor

Provider: Natalia Golub

Client needs to bring: Medical History Documents

Type of appointment:

Estimated duration of appointment: 1 hours

Estimated total time volunteering: 115PM – 330PM

Note: *Please have Khudai locate the office himself once at the physical location, check-in himself, and do whatever he can on his own. Please also make Khudai aware if he has any future appointments and if there are any medications to be picked up, and if so, how to use correctly.*

WR Contact: Eric Lintala – (585) 622-4546

Additional Details & Instructions:

1) Please assist the client(s) with checking in and ensure all contact info is correct. Request a phone interpreter if necessary. Don't hesitate to use the Google Translate App or Tarjimly App.

2) Encourage the client to ask any questions they may have during the visit through the interpreter.

3) Please ensure the phone number on file is the client's phone number and NOT World Relief's office or staff number. Emergency contacts should be personal contacts –family members or friends.

4) Please request that future appointments be relayed to the client via a telephone interpreter if needed.

5) Please take a photo of the After-Visit Summary with any follow up appointments and email it to the Volunteer Coordinator, Eric Lintala, at elintala@wr.org.

6) If time permits, please assist the client in picking up prescriptions at their pharmacy.

7) Feel free to leave your cell phone number with the client or the receptionist, and leave if you do not wish to wait. Have the client or receptionist call you when the appointment is finished.

8) Contact the Volunteer Coordinator if you encounter any issues.

9) Please track your volunteer hours using the Track It Forward tool online and list the name of the client you assisted in the Comments/Notes section.